



COMMERCIAL POLICY

- The goods remain the property of Calibre Industrie Inc until complete payment.
- The shipping errors or defect on product must be reported immediately.

PRICE POLICY:

All products are subject to sales taxes.

The product price is subject to change without notice.

Any request is valid 30 days after the date it was produced. Exceeding 30 days, Calibre Industrie Inc reserves the right to request again or to change the conditions and / or the price on request.

ADMINISTRATION FEES

The invoice is payable within 30 days of the invoice date (NET 30). After 30 days (PAST DUE), an account statement will be produced (monthly) including the amount owed and interest combined 2% PER MONTH - 24% PER YEAR.

RETURN POLICY PRODUCT

Return of a new product, NEVER used.

You have 30 days from the date of shipment of a product by Calibre Industrie Inc to return a product. The product must be completely new, unused, undamaged, in its original packaging (if any).

WARNING: 20% of tablet delivery charges may apply.

BEFORE proceeding to return a product, you must obtain the written consent (by mail or email) from Calibre Industrie Inc

IMPORTANT: Include in the shipment: the original invoice of the product to return.

Following an inspection, if the product is declared "As new condition" by Calibre Industrie Inc: The cancellation of the invoice or a refund will be given to the original customer within 30 days of receipt of the product (and the original invoice) to the address indicated on the written consent.



COMMERCIAL POLICY (Continued)

NO RETURNS will be allowed and **NO REFUND** or **EXCHANGE** will be made on electrical and electronic products.

NO RETURNS will be allowed and **NO REFUND** or **EXCHANGE** will be made on custom-made products or in the design or demo submitted by the customer, unless a defect covered by the Calibre Industrie Inc warranty.

GUARANTEE

See document "WARRANTY POLICY" or contact our customer service:



3873 Pascal-Gagnon,
Terrebonne,
CANADA, J6X 4J3

Courriel : info@calibreindustrie.com
Tel. / Texto Administration : 514-618-8844
Tel. / Texto Service : 514-755-1752